

Accessibility Statement – Instant Cooler Product Line

At Instant Systems Sweden AB, we want our Instant Cooler kiosks to be usable by as many people as possible, including those with disabilities. In line with the European Accessibility Act (Directive (EU) 2019/882), we have introduced several accessibility features.

For customers with vision impairments

- Audio prompts can announce product names and prices (when enabled by the operator).
- Voice messages provide guidance for important events such as door unlocked or left open.
- Tactile/Braille markings can indicate the transaction start button and help locate the card reader.
- The card reader is a physical device that can easily be identified by touch.
- Text on screen is designed for readability and can be improved through software updates if needed.

For customers with mobility or reach limitations

- A QR code on the screen allows customers to use the mobile app to unlock, take products, and finish a purchase without touching the screen.
- Audio guidance explains when to use the card reader.
- Rollers and pushers keep products front-facing, so customers don't need to reach deep inside the cooler.
- Automatic checkout completes the purchase once the door is closed.

For customers with hearing impairments


- Important messages (such as “door open” or “transaction complete”) are always shown visually on the screen as well as spoken.

For customers with cognitive difficulties

- The interaction process is simple and consistent: unlock – take products – close the door.
- Few steps and clear prompts reduce complexity.

Continuous improvements

Our kiosks can be updated over-the-air, meaning accessibility can be further improved if requirements or feedback change in the future.

 If you have questions or suggestions about accessibility, please contact us at:

[support@instantystems.se]